From: Dr. James F. Gaines
To: Microsoft ATR
Date: 1/15/02 6:39pm
Subject: Antitrust settlement

Sir/Ma'am== I am a perennial user of Windows and many of its applications. I have n complaint about prices, service, upgrades or other aspects that some of the Attornies General seem to want to focus on upon directions from their respective corporate cohorts who compete with Microsoft. Microsoft has done a good service for me and for all of my friends who are part of the computerized public. If Apple doesn't want Microsoft to install computers in the poorer school for free, then let Apple install them for free. Antitrust statutes were established to protect the consuming public and not the businesses that fail to keep up. James F. Gaines, DVM, MS, Business owner.